PIXEL NOISE
TERMS OF SERVICE & USER AGREEMENT

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Website: https://pixelnoise.pro
Operated by: T-Shirt Help Desk LLC

1. Welcome to Pixel Noise

Welcome to Pixel Noise, an online image-processing platform designed to help artists, designers, apparel decorators, entrepreneurs, and other creative professionals prepare digital artwork.

By creating an account, purchasing a product or subscription, or using Pixel Noise, you agree to these Terms of Service, our Privacy Policy, and our Refund & Cancellation Policy.

Please read these terms before using the service.

If you do not agree, please do not use Pixel Noise.

You must be at least 18 years old, or the legal age of majority in your jurisdiction, to purchase our services.

2. Our Services

Pixel Noise provides digital artwork-processing tools, which may include:

- Halftone and raster image generation.
- SMART Background Remover.
- SMART Spot Color Checker.
- Image distress effects.
- AI-powered image upscaling.
- Image enhancement and preparation tools.
- Other artwork-processing features introduced in the future.

Pixel Noise is designed to help customers prepare artwork for printing and other creative applications.

We provide image-processing tools, not printing services, copyright licensing, trademark clearance, or legal advice.

Features and technical limitations may change as the service evolves.

3. Your Artwork, Your Ownership

Your artwork belongs to you.

Pixel Noise does not claim ownership of artwork, photographs, designs, illustrations, or other materials uploaded by customers.

You retain the ownership rights you legally possess.

By uploading artwork, you represent that you have the necessary rights or permissions to upload, process, modify, reproduce, distribute, or commercially use that material.

Pixel Noise does not independently verify ownership or licensing rights.

Processing an image through Pixel Noise does not transfer copyright, trademark rights, or other intellectual-property rights to the customer.

For example, uploading and processing a copyrighted character, brand logo, or

protected design does not automatically authorize you to manufacture or sell products featuring that material.
Customers are responsible for obtaining any necessary licenses, permissions, and authorizations.
You grant Pixel Noise a limited, nonexclusive right to process your uploaded material solely as necessary to provide the service, including through authorized processing providers.
This permission does not transfer ownership of your artwork to Pixel Noise.

4. Copyright and Trademark Responsibility

Customers are responsible for ensuring that their use of uploaded and processed artwork complies with applicable intellectual-property laws.
Pixel Noise is not responsible for a customer's unauthorized printing, reproduction, distribution, licensing, or sale of copyrighted or trademarked materials, except where applicable law imposes responsibility on Pixel Noise.
We reserve the right to investigate legitimate intellectual-property complaints and take appropriate action.
Repeated infringement or deliberate misuse may result in suspension or termination of an account.
Copyright holders may submit complaints through our official support contact.

5. Acceptable Use

Pixel Noise may not be used to:

- Engage in illegal or fraudulent activities.
- Violate copyright, trademark, or other intellectual-property rights.
- Upload malicious software or harmful code.
- Attempt to access another customer's account or private information.
- Interfere with the platform's security or normal operation.
- Circumvent billing systems, usage restrictions, or Upscale Credit requirements.
- Abuse free trials by creating repeated or fraudulent accounts.
- Use automated systems to overload or disrupt the service.

We reserve the right to take reasonable action against misuse, including suspending or terminating accounts.

6. Customer Accounts

Customers must provide accurate registration information and maintain the security of their accounts.
You are responsible for protecting your password and login credentials.
You should notify Pixel Noise if you believe your account has been accessed without authorization.
Pixel Noise may use email verification, account security checks, and reasonable fraud-prevention measures.
Accounts are intended for use by their registered owners unless a particular plan expressly permits additional users.

7. Three-Day Free Trial

Pixel Noise offers eligible new customers a **three-day free trial**.
The trial includes:

- 72 hours of eligible access.
- Three complimentary Upscale Credits.
- No credit card required.
- No automatic charges when the trial expires.

The trial begins when the customer account is created.
Trial access expires automatically after 72 hours.
Unused trial Upscale Credits expire when the trial ends.
After expiration, customers may purchase a paid plan to continue using paid features.
Pixel Noise reserves the right to prevent fraudulent or repeated trial registrations.

8. Subscription Plans and Payments

Pixel Noise may offer monthly subscriptions, annual subscriptions, pay-as-you-go purchases, lifetime memberships, and other purchasing options.
The applicable price, billing frequency, benefits, and included Upscale Credits will be disclosed before purchase.
Recurring subscriptions renew automatically until canceled.
Customers authorize the recurring charges disclosed at checkout when purchasing a subscription.
Billing periods are determined by the customer's individual subscription dates, not necessarily by calendar months.
For example, a monthly subscription purchased on October 16 generally renews on November 16.
Applicable taxes and payment-processing requirements may apply.

9. Upscale Credits

Certain Pixel Noise operations require Upscale Credits.
The number of credits provided depends on the customer's plan or purchase.
An eligible upscale operation generally consumes one Upscale Credit.
Credits may be reserved when an operation begins.
If an operation fails under conditions covered by Pixel Noise's credit-refund system, the applicable credit will be restored.

Monthly Subscription Credits

Unused monthly Upscale Credits do not roll over.
Any unused monthly allocation expires at the end of the applicable billing cycle.
A new allocation becomes available with the next eligible billing cycle.

Free Trial Credits

Trial Upscale Credits expire at the end of the 72-hour free trial.
They cannot be transferred to another account or converted into money.

Pay-As-You-Go Credits

Pay-as-you-go credits are governed by the quantity, validity period, and other conditions disclosed at purchase.

Lifetime Membership Credits

Lifetime members receive the credit allocation and benefits described in their purchased lifetime plan.

Where lifetime credits are provided as a recurring allocation, unused credits do not accumulate beyond the applicable allocation period unless the offer expressly states otherwise.

Upscale Credits have no cash value and cannot be sold or transferred.

10. Simple & Easy Subscription Cancellation

Cancel anytime. No hassle. No hidden steps.

Pixel Noise believes customers should be free to leave without unnecessary obstacles.

Customers may cancel recurring subscriptions through a clearly accessible cancellation option in their account.

There is no requirement to call customer service, send an email, or provide an explanation to cancel.

Our Cancellation Experience

Before cancellation is finalized, Pixel Noise may display one brief, friendly confirmation screen:

We're sorry to see you go!

We appreciate you being part of Pixel Noise. Before you leave, is there anything we could do better? We'd love to hear your feedback.

You're always free to cancel. No pressure. No hassle.

Customers may optionally provide feedback or proceed directly with cancellation. Feedback is never required.

What Happens When You Cancel

Once cancellation is confirmed:

1. Future automatic subscription renewals are stopped.
2. The customer receives cancellation confirmation.
3. The customer retains paid subscription access through the end of the billing period already purchased.
4. No further subscription renewal charges are initiated.
5. Access to subscription-only features ends when the paid period expires, unless the customer subscribes again.

Cancellation is effective immediately for future billing, while already-paid access continues until its scheduled expiration.

Customers may resubscribe at any time, subject to current pricing and availability.

11. Monthly Subscription Refunds

Once a monthly billing period begins, the payment for that period is generally nonrefundable.

Customers may cancel at any time and retain access through the end of their paid billing period.

Pixel Noise does not provide prorated refunds for unused subscription days simply because a customer decides to stop using the service.

For example, a customer who purchases a monthly subscription and cancels the following day may continue using the service until the end of that paid period, but does not automatically receive a refund for the remaining days.
Payments from previous months are not refundable merely because the customer later decides to cancel.
Exceptions for billing errors, significant service failures, and legally required refunds are addressed in Section 15.

12. Annual Subscription Refunds

Annual subscriptions follow the same general cancellation principles.
Once an annual billing period begins, payment is generally nonrefundable.
Customers may cancel automatic renewal at any time.
After cancellation, annual subscription access continues through the end of the year already paid for.
Pixel Noise does not ordinarily provide prorated refunds for unused portions of annual subscriptions.
Applicable exceptions and legal rights remain in effect.

13. Pay-As-You-Go Purchases

Pay-as-you-go purchases are generally final and nonrefundable once completed.
Customers should review the offer and purchase details before completing payment.
Unused credits do not automatically entitle customers to a refund.
Billing errors, significant service failures, and applicable legal requirements remain exceptions to this policy.

14. Lifetime Memberships and Refunds

Pixel Noise offers lifetime memberships under the terms and benefits disclosed at purchase.
A lifetime membership provides access for the supported lifetime of the Pixel Noise service and applicable lifetime plan. It does not guarantee that the service will operate forever or that every existing feature will remain unchanged.
Pixel Noise is committed to treating lifetime customers fairly.

Lifetime Membership Refund Schedule

For a lifetime membership purchased at **$249**, the following voluntary refund policy applies:

Days 1–45: Full Refund

Customers may request a 100% refund of the lifetime membership purchase price within the first 45 days.
For a $249 membership, the refund is $249.

Days 46–365: 50% Refund

Customers may request a 50% refund of the original lifetime membership purchase price after the first 45 days, through day 365 following purchase.
For a $249 membership, the refund is $124.50.

After Day 365: No Voluntary Refund

After 365 days, lifetime membership purchases are no longer eligible for voluntary

refunds under this policy.
Refunds required by applicable law or otherwise approved by Pixel Noise remain possible.
The applicable refund amount is calculated from the original lifetime membership price actually paid, excluding taxes where applicable law requires different treatment.

Lifetime Membership Refunds End the Account

When a lifetime membership refund is approved and processed:

- The lifetime membership is canceled.
- Lifetime membership benefits end.
- Access to Pixel Noise ends.
- The customer's Pixel Noise account is closed.
- Any remaining membership-related Upscale Credits are forfeited.
- Temporary customer processing data is handled according to the Privacy Policy and applicable deletion requirements.

The customer acknowledges that requesting and receiving a lifetime membership refund means surrendering the lifetime membership and closing the associated account.
Pixel Noise may retain limited transaction or other records when required by law, for fraud prevention, or for legitimate legal and accounting purposes.

15. Refund Exceptions and Billing Errors

Pixel Noise wants to treat customers fairly.
Although the general refund policies above apply to ordinary changes of mind, we will review legitimate problems, including:

- Duplicate charges.
- Incorrect billing amounts.
- Unauthorized or erroneous charges.
- Significant service failures that materially prevent use of purchased features.
- Other circumstances in which applicable law requires a refund.

Customers should contact Pixel Noise through our official support channel to report billing problems.
We will review requests reasonably and in good faith.
Nothing in this agreement removes consumer refund rights that cannot legally be waived.

16. Temporary Processing Data and Retention

Data associated with uploads and processing may be retained for up to seven days before automatic deletion.
Pixel Noise is an artwork-processing service, not a permanent file-storage, backup, or archival platform.
Customers are responsible for downloading and securely saving their completed results.
Temporary technical retention does not guarantee that artwork or processing

results will remain available for customer retrieval during that period.
Certain account, transaction, and operational records may be retained longer when necessary for legal compliance, accounting, security, or other legitimate purposes.
Further information is provided in our Privacy Policy.

17. AI Processing and Image Quality

Pixel Noise uses digital image-processing technology, including AI-powered tools.
Results may vary depending on the quality of the original artwork, selected settings, and processing methods.
Poor-quality images may produce imperfect results.
AI enhancement may introduce visual changes, distortions, or unexpected details.
Customers are responsible for reviewing their final images before printing, manufacturing, distributing, or selling products.
Pixel Noise does not guarantee that every image will meet every customer's expectations or production requirements.
Customers should conduct appropriate testing before commercial production.

18. Technical Limitations

Pixel Noise may impose file-size, image-dimension, processing, upload, or other technical limitations to maintain service performance.
Current limits and supported formats may be displayed within the application.
Oversized, unsupported, damaged, or otherwise incompatible files may be rejected or require adjustment.
We may modify reasonable technical limitations as technology and operating requirements change.

19. Service Availability

Pixel Noise strives to provide a dependable service.
However, we cannot guarantee uninterrupted availability.
The service may occasionally experience maintenance, outages, technical errors, third-party service interruptions, or other operational problems.
We may update, improve, replace, or discontinue features when reasonably necessary.
Where appropriate, we will provide notice of material changes affecting paid services.

20. Privacy and Data Protection

Pixel Noise respects customer privacy.
Personal information is handled according to our Privacy Policy.
Information may be processed by authorized service providers necessary to operate Pixel Noise, including hosting, payment processing, email delivery, and image-processing services.
We will describe relevant categories of data collection, processing, sharing, retention, and deletion in our Privacy Policy.
Customers should review that policy to understand how their information is handled.

21. Account Closure and Deletion

Customers may request account closure or deletion through the methods made available by Pixel Noise.

Closing an account may permanently end access to purchased services, saved settings, and available processing data.

Customers should download any results they wish to retain before requesting account deletion.

Subscription cancellation and account deletion are separate processes unless the applicable account-closure workflow expressly handles both.

Refunded lifetime memberships are subject to the account-closure provisions in Section 14.

Some records may be retained where legally required or reasonably necessary for accounting, fraud prevention, or dispute resolution.

22. Suspension and Termination

Pixel Noise reserves the right to suspend or terminate accounts involved in serious violations of these Terms, fraud, unlawful activity, or threats to platform security.

Where appropriate, we may provide notice and an opportunity to resolve the issue.

We will not arbitrarily terminate accounts to avoid honoring legitimate paid customer entitlements.

Termination for misconduct does not automatically entitle the customer to a refund, subject to applicable law.

23. Intellectual Property of Pixel Noise

The Pixel Noise name, branding, interface, software, original website content, and proprietary technologies are owned by or licensed to the operator of Pixel Noise.

Customers receive a limited right to access and use the service according to their applicable plan.

Purchasing a subscription or lifetime membership does not transfer ownership of Pixel Noise's software, trademarks, or underlying technology.

Customers may not copy, redistribute, reverse engineer, or commercially exploit protected elements of the service except as permitted by law or written authorization.

24. Disclaimer of Warranties

To the extent permitted by applicable law, Pixel Noise is provided on an "as is" and "as available" basis.

We do not guarantee that the service will always be uninterrupted, error-free, or suitable for every specific production requirement.

Nothing in these Terms excludes warranties or statutory consumer rights that cannot legally be excluded.

25. Limitation of Liability

To the maximum extent permitted by applicable law, Pixel Noise and T-Shirt Help Desk LLC are not liable for indirect, incidental, special, consequential, or punitive damages arising from use of the service, including lost profits, lost production, lost business opportunities, or loss of data.

To the maximum extent permitted by law, our aggregate liability for claims relating to the service will not exceed the total amount the customer paid to Pixel Noise during the 12 months immediately preceding the event giving rise to the claim.
This limitation does not apply to liabilities that cannot legally be limited, including any liability for which exclusion or limitation is prohibited by applicable law.
These provisions are intended to establish a reasonable allocation of risk between Pixel Noise and its customers.

26. Customer Indemnification

To the extent permitted by law, customers agree to indemnify and hold harmless Pixel Noise and T-Shirt Help Desk LLC against covered third-party claims and reasonable associated costs arising from:

- Unauthorized use of copyrighted or trademarked material.
- Unlawful distribution or sale of processed artwork.
- Material violations of these Terms.
- Fraudulent or otherwise unlawful use of the service.

This obligation does not require customers to assume liability for Pixel Noise's own misconduct or responsibilities that cannot legally be transferred.

27. Changes to the Service or Agreement

Pixel Noise may update these Terms to reflect changes in services, business operations, technology, or legal requirements.
Material changes will be communicated when required by law or reasonably appropriate.
Updated Terms will include a revised effective date.
Where required, we will obtain customer consent before applying material changes.

28. Governing Law and Dispute Resolution

These Terms are governed by the laws of the State of New York, United States, except where applicable conflict-of-law rules or mandatory consumer protections require otherwise.
Disputes will be addressed through the courts or other lawful procedures having appropriate jurisdiction.
Nothing in these Terms prevents customers from exercising rights or remedies that cannot legally be waived.

29. Contact and Customer Support

Pixel Noise is operated by:
T-Shirt Help Desk LLC
Pixel Noise
Website: https://pixelnoise.pro
Customer Support: Through the official Pixel Noise Contact & Support feature or the designated support email published on the website.
Legal Contact: To be added before publication.
Customers may contact us regarding account problems, billing concerns, refund requests, copyright complaints, or other service-related questions.

30. Acknowledgment and Agreement

By registering for Pixel Noise or purchasing a paid service, customers acknowledge that they have had the opportunity to review these Terms of Service, the Privacy Policy, and the Refund & Cancellation Policy.

Where required, customers must affirmatively agree to the applicable terms before completing registration or purchase.

Our Commitment

Pixel Noise is built around a simple philosophy: provide useful creative tools, treat customers fairly, make pricing understandable, and never make people fight to cancel a service.

Cancel anytime. No hassle. No hidden steps.

We appreciate your business.